

RETURN AND REFUND POLICY

LIFE WITH TANIA

Thank you for shopping at Life With Tania. If, for any reason, you are not completely satisfied with a purchase, we invite you to review our policy on refunds and returns.

The following terms are applicable for any products that you purchased with Life With Tania. Once the order has been fully processed, Life With Tania will proceed to ship/mail any goods ordered within seven (7) business days, under the circumstance that the goods are on hand. Any pre-ordered items should be expected to ship out around _____ weeks.

Commented [AGL1]: Tania, lets talk about the turn around time for pre-orders

In the event that the goods are not presently in stock/on hand, the goods will be shipped as soon as reasonably possible.

Life With Tania will provide a tracking number for the purchaser in order to track their goods while they are being shipped.

Definitions

The following definitions shall have the same meaning regardless of whether they appear in singular or in plural. For the purposes of this Return and Refund Policy:

Company (referred to as either "the Company", "We", "Us" or "Our" in this Agreement) refers to Life With Tania.

Goods refer to the items offered for sale by Life With Tania.

Orders refer to requests to purchase Goods from Life With Tania.

Service refers to the Website.

Website refers to Life With Tania, accessible from <https://www.lifewithtania.com/>

You means the individual accessing or using the Service, or the company, or other legal entity on behalf of which such individual is accessing or using the Service, as applicable.

Cancellation Rights

You are entitled to cancel your Order within 30 days without giving any reason for doing so. The deadline for cancelling an Order is _____. In order to exercise your right of cancellation, you must inform Life With Tania of your decision by means of a clear statement. You can inform us of your decision by sending an email to: info@lifewithtania.com

Commented [AGL2]: Again Tania, lets chat about your thoughts on cancelling pre-orders

We will reimburse you no later than 14 days from the day on which we receive the returned Goods and will use the same means of payment you used for the Order.

Returning Goods

You are responsible for the cost and risk of returning the Goods to us. You should send the Goods to the following address: _____.

We cannot be held responsible for Goods damaged or lost in return shipment. Therefore, Life With Tania recommends an insured and trackable mail service. We are unable to issue a refund without actual receipt of the Goods or proof of received return delivery.

If the Goods were marked as a gift when purchased and then shipped directly to you, you will receive a gift credit for the value of your return. Once the returned product is received, a gift certificate will be mailed to you.

If the Goods weren't marked as a gift when purchased, or the gift giver had the Order shipped to themselves to give it to you later, Life With Tania will send the refund to the gift giver.

Contact

If you have any questions about our Returns and Refunds Policy, please contact us at: info@lifewithtania.com. *Last updated: February 10, 2023*